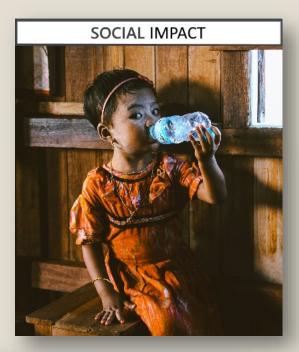
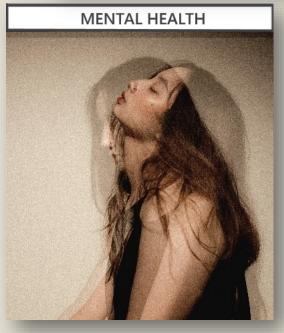


When risk is high, prompt and effective services are essential







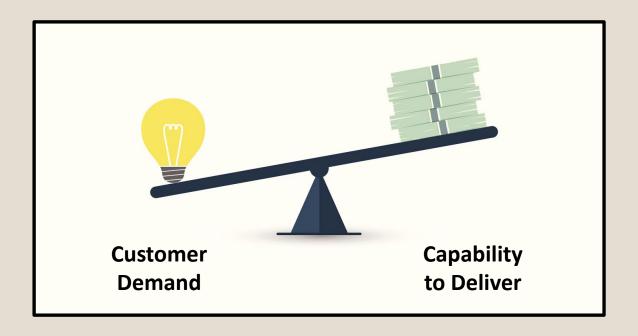
Is your system optimized for a fast and reliable response?

Service organizations struggle with chronic issues within and between agencies



Work requests can shift or skyrocket suddenly.

Low budgets and heavy regulations create more strain on the system, throwing it further out of balance.



Most management methods rely entirely on expanding <u>capability to deliver</u>.

To achieve effective balance, there has to be a better way to manage <u>customer demand</u>

without refusing work requests.



## Ready Option works at 5 levels

- Analyzes types and patterns of incoming work requests
  - Assesses current capability to fulfill work requests
    - Models the system of work with a detailed Kanban system
  - Applies techniques to optimize the system, improving performance and predictability
- Adjusts the model and system -- as customer needs change

## Your work is a system

Gain clarity, understanding, and control
Be more responsive to customer needs
Optimize the steady flow of work
Improve worker satisfaction





Services worldwide

- Project Management
- Kanban Training
- Management Coaching
- Community Development

## Contact

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